Annual Report

OF

CENTRE FOR INTERNAL QUALITY ASSURANCE (CIQA)

PROGRAMMES UNDER

ONLINE MODE

2024 - 2025

Table of Contents

Part - I: General Information	3
Part - II: Requirements as per Centre for Internal Quality Assurance (CIQA) Functioning	6
Part - III: Human Resources and Infrastructural Requirements	31
Part - IV: Examinations	44
Part - V: Programme Project Report (PPR) and e-Learning Material (e-LM)	52
Part - VI: Programme Delivery through Learning Platform	55
Part – VII: Self- Regulation through disclosures, declarations and reports	57
Part - VIII: Admission and Fees	60
Part - IX: Grievance Redressal Mechanism	65
Part - X: Innovative and Best Practices	67
DECLARATION	69



Part - I: General Information

1.1 **Date of notification of the Centre:** 16th Dec 2024

Refer Annexure Part - I

1.2 Details of Director, CIQA:

• Name : Dr. L. SENTHILKUMAR

Qualification : B.E, M.E, Ph.DDt. Of Appointment : 08-08-2024

Refer Annexure Part - I

1.3 Details of CIQA Committee:

a. Composition as per Regulations

Sl. No	Designation	Nomination as	Name and Qualification	Specialization	Date of Nomination in CIQA Committee
a.	Vice Chancellor of the University	Chairperson	Prof B. S. Satyanarayana	Electronics	18.08.2025
		Member 1	Dr. Puttamadappa C	Electronics	19.12.2024
b.	Three Senior	Member 2	Dr. Sunil S Moore	Allied Health	19.12.2024
D.	teachers of HEI	Member 3	Dr. J P Ananth	Computer Sci. & Engg.	18.08.2025
		Member 4	Dr. Truptha Shankar	Management	19.12.2024
c.	Head of the three departments	Member 5	Dr.Senthil S	Computer Application	19.12.2024
		Member 6	Mr.Ambrish Shekawat	HR	18.08.2025
d.	Two external experts of ODL and /or	Member 7	Dr.Gayathri Devi	Online & Distance Education	19.12.2024
u.	Online Education	Member 8	Dr.Mallikarjuna Gadapa	Online & Distance Education	19.12.2024
e.	Administration Finance	Member 9	Mr. Ramanathan	Accounts	19.12.2024
f.	Director, CIQA	Member 10	Dr. L Senthil Kumar	Director, CDOE	19.12.2024
g.	Additional Member	Member 11	Mr.Pankaj R Srivastava	IT	19.12.2024



b. Whether members mentioned at 'b' to 'e' changed every 2 years? (Y/N)

If No, reason thereof

NA

- 1.4 Number of meetings held and its approval:
 - a. No. of meetings held every year: 1
 - b. Meeting details:

Meetings	Date-Month- Year	No. of External Expert Present	Minutes	Approval of Minutes
Meeting 1	28-08-2025	2	Uploaded	Refer Annexure Part - I

1.5 Number of programmes started at Certificate level as per Regulation 24 of UGC (ODL Programmes and Online Programmes) Regulations, 2020:

From Feb 2025 academic session:

							Approval of statutory Authority		nitted	r of stud (Male/Fonsgender	emale/
Sr. No.	Name of the Department	Certificate Title	Duration (months)	No. of Credits	Admission Eligibility	Fee (Rs.)	(s) (DD- MM- YYYY) of HEI/ Regulatory authority (if required)	М	F	ТG	Total
	Nil										

1.6 Number of programmes started at Diploma level as per Regulation 24 of UGC (ODL Programmes and Online Programmes) Regulations, 2020:

From Feb 2025 academic session:

Sr. Name of the No. Department Certificate Title Duration (months) No. of Credits Eligibility Fee (Rs.)	Approval of statutory Authority		students a le/Female insgender)	·/
	(s) (DD- MM- YYYY) of HEI/ Regulatory authority (if required)	M F	ТG	Total



Nil

TYPE of HEI: Private

1.7 Number of programmes started at Post Graduate Diploma level as per Commission Order:

From Feb 2025 academic session:

							Approval of statutory Authority	Numb	(Male	tudents e/Female isgender	
Sr. No.	Name of the Department	Certificate Title	Duration (months)	No. of Credits	Admission Eligibility	Fee (Rs.)	(s) (DD- MM- YYYY) of HEI/ Regulatory authority (if required)	М	F	ТG	Total
	Nil										

1.8 Number of programmes started at Undergraduate Degree Programmes as per Commission Order:

From Feb 2025 session:

Sr. No.	Under- graduate Degree Title	Duration (years)	No. of Credits	Admission Eligibility	Fee (Rs.)	UGC Recognition Letter No. and date	N	ad (Male	r of stude mitted e/Female asgender)	/
1.	Bachelor of Business Administration – Feb 2025	3	133	10+2 & Qualifying Degree	1,20,000/-	25th Feb 2025	M Nil	F Nil	TG Nil	Total Nil
2.	Bachelor of Commerce Feb 2025	3	129	10+2 & Qualifying Degree	1,20,000/-	25th Feb 2025	Nil	Nil	Nil	Nil
3.	Bachelor of Computer Application Feb 2025	3	124	10+2 & Qualifying Degree	1,20,000/-	25th Feb 2025	Nil	Nil	Nil	Nil

1.9 Number of programmes started at Post-graduate Degree Programmes as per Commission Order:

From Feb 2025 session:



HEI-ID: HEI-Exempted-U-0856 Dayananda Sagar University

Sr. No.	Post- graduate Degree Title	Duration (years)	No. of Credits	Admission Eligibility	Fee (Rs.)	UGC Recognition Letter No. and date	N	ad (Male	r of stude lmitted e/Female asgender)	/
	Title					and date	M	F	TG	Total
	NA									

Part - II: Requirements as per Centre for Internal Quality Assurance (CIQA) Functioning

2.1 Action taken on the functions of CIQA: -

Sr.No.	Provisions in	Details of Action taken by CIQA and Outcome	Upload Relevant
31.NU.	Regulations	thereof	Document
1	Quality maintained in the service provided to the learner.	Academic content and assessments were reviewed, and the Learning portal is maintained and updated. Orientation and refresher sessions were conducted for faculty and support staff. Simulated activities such as mock orientations, test runs of live sessions, and system checks were carried out to assess service readiness. These actions were aligned with UGC ODL/Online Regulations to ensure continued compliance and operational efficiency. A robust and evolving internal quality assurance system has been established to ensure that the programmes offered meet acceptable quality standards comparable to conventional programmes and are continuously enhanced over time.	



TYPE of HEI: Private

that all academic and operational systems are in

regulatory-compliant,

thereby

place

and



		preparing the institution for effective	
		implementation once admissions begin.	
		A mechanism has been established to ensure that	
		the quality of Online and ODL programmes	
		matches that of conventional programmes, as	
	Mechanism	required for Dual Mode HEIs. Live interactive	
	devised to ensure	sessions are planned for each course to simulate	
	that the quality of	the engagement of traditional classroom settings	
	Online	and support effective learning. The curriculum	
	programmes	and Programme Project Reports (PPRs) are	
4	matches with the	structured in alignment with conventional	https://dsuonline.com/man
	quality of relevant	programmes to maintain academic consistency.	datory-disclosures/
	programmes in	Examination processes are designed with strict	
	conventional mode	monitoring and surveillance. Question papers are	
	(For Dual Mode	prepared and moderated by a designated	
	HEIs)	committee to ensure quality and standardization.	
	11113)	These integrated measures ensure that Online	
		and ODL learners receive a learning experience	
		equivalent in quality and academic value to that of	
		conventional programme students, with a	



activated once admissions commence.

P	2 ay amanan sa g an san sasay	
	continuous focus on improvement and	
	institutional accountability.	
	During the reporting period, there were no	
	student admissions; however, feedback	
	mechanisms were reviewed and kept operational	
	to ensure institutional readiness and quality	
	enhancement. The university has established a	
	structured system for collecting and analyzing	
Mechanisms	feedback from various stakeholders including	
devised for	prospective learners, faculty, administrative staff,	
interaction with	and external academic advisors.	
and obtaining	Internal test runs were carried out to assess the	
feedback from all	effectiveness of the Learning Management System	
stakeholders	(LMS) in capturing academic and administrative	
namely, learners,	feedback. Faculty and staff provided inputs on	https://dsuonline.com/man
teachers, staff,	curriculum relevance, system usability, and	datory-disclosures/
parents, society,	learner support preparedness. The institution	
employers, and	maintained and tested multiple feedback channels	
Government for	such as LMS-based forms, email communication,	
quality	mentorship models, and helpline services to	
improvement.	ensure a responsive framework is in place.	
improvement.	These mechanisms are periodically reviewed to	
	align with regulatory expectations and	
	institutional goals, contributing to continuous	
	improvement in academic delivery, learner	
	support, and overall operational processes. All	
	processes are documented and will be fully	
1	I	

TYPE of HEI: Private



	T		
		Committees are periodically constituted to review	
		and monitor various academic and administrative	
		processes. A structured peer review system, along	
	Measures	with evaluations based on qualitative and	
	suggested to the	quantitative indicators, is implemented to identify	
	authorities of	gaps and provide timely resolutions. This	
6		approach supports system-based research,	Annayuya Dant II
б	Higher Educational	promotes a learner-centric environment, and	Annexure Part - II
	Institution for	drives continuous qualitative improvement	
	qualitative 	across the institution. Additionally, continuous	
	improvement	feedback is collected from learners and other	
		stakeholders to identify areas for enhancement,	
		particularly in the development and refinement of	
		Self Learning Materials (SLMs).	
		Periodic reviews are been devised conducted to	
	Implementation of	identify areas for continuous improvement in	
	its	institutional processes. Recommendations	
7	recommendations	emerging from these reviews, along with	Annexure Part - II
	through periodic	committee suggestions and feedback analysis, are	
	reviews.	communicated to the relevant authorities for	
		appropriate action and implementation.	
	Workshops/	CDOE Staff including Program Coordinator and	
	seminars/	Course Coordinator had attended Workshops and	
	symposium	Conferences in the Online Education related	
	organized on	themes. As part of Quality initiative Institution	
8	quality related	shall organize workshops, seminars, and training	Annexure Part - II
	themes, ensure	sessions on quality-related themes to build	
	participation of all	capacity for Online and ODL programme delivery.	
	stakeholders, and	Activities will be conducted to encourage faculty	
	Disseminate the	and staff participation in areas such as teaching	



HEI-	ID: HEI-Exempted-U-08	Dayananda Sagar University	TYPE of HEI: Private
	reports of such	pedagogy, use of educational technology, outcome	
	activities among	mapping, and development of self-learning	
	all the	materials. Reports of such activities are circulated	
	stakeholders in	to promote transparency and continuous quality	
	Higher Educational	enhancement	
	Institution.		
		The institution has developed a structured	
		planned to integrate industry engagement into	
	Developed and	the academic experience through periodic	
	collated best	corporate guest lectures. These sessions are	
	practices in all	intended to offer learners valuable insights into	
	areas leading to	emerging trends, real-world business practices,	
	quality	and sector-specific developments, facilitated by	
	enhancement in	industry experts. Such exposure aims to bridge	
9	services to the	the gap between academic learning and practical	
	learners and	application. In addition, the curriculum includes	
	disseminate the	provisions for projects and mini-projects	
	same all	designed to enhance applied learning. These	
	concerned in	activities are planned to be carried out under the	
	Higher Educational	combined guidance of corporate professionals	
	Institution.	and academic mentors to ensure that learners	

benefit from both theoretical knowledge and

industry-oriented perspectives.



		Reliable data is collected across key operational	
		areas such as admissions, student portal usage,	
		Learning Management System (LMS)	
		engagement, examination processes, and	
		feedback from stakeholders. Each department—	
		including Admissions, IT (for LMS), Examinations,	
		HR/Establishment, and Academic Coordination—	
	Collected, collated	contributes to compiling quality indicators and	
	and disseminated	statistics. The CIQA plays a central role in	
	accurate, complete	integrating this information, analyzing it for gaps,	
10	and reliable	and submitting it to statutory bodies for review	
	statistics about the	and action.	
	quality of the		
	programme(s).	A feedback mechanism ensures inputs from	
		learners, faculty, and staff are captured and	
		reflected in periodic quality improvement	
		strategies. These compiled reports and statistics	
		are documented and disseminated internally	
		among stakeholders to support transparency,	
		accountability, and continuous improvement	
		across all academic and administrative units.	
	Measures taken to		
	ensure that		
	Programme	The Programme Project Report (PPR) is prepared	
	Project Report for	in accordance with the UGC ODL & Online	https://dsuonline.com/man
11	each programme is	Regulations 2020 and is duly approved by the	datory-disclosures/
	according to the	statutory bodies of the University including the	uatory-uistrosures/
	norms and	BoS, and Academic Council for review.	
	guidelines		
	prescribed by the		
	<u> </u>		



Seminars and workshops are organized to

connect learners with corporate experts, helping



order

to

make

	them relevant to	them prepare for the global market. Regular BOS	
	the job market.	meetings are held with industry members to	
	the job market	review and approve the academic structure and	
		plans based on industry needs.	
		plans based on mudstry needs.	
		A brief overview of audio-visual materials is	
		developed to give learners a foundational	
		understanding of the course content prior to	
		engaging with the full lessons. Weekly academic	
		tasks are supplemented with subject-focused	
	Facilitated system-	videos and audio-based assignments to foster	
	based research on	deeper conceptual understanding and encourage	
	ways of creating	creative thinking. To support learners in their	
	learner centric	exam preparation, Last Minute Revision (LMR)	
15	environment and	sessions are planned to provide concise recaps of	Annexure Part - II
	to bring about	key topics, helping students reinforce their	
	qualitative change	knowledge ahead of the University end-semester	
	in the entire	examinations. Additionally, a system of	
	system.	continuous monitoring is in place throughout the	
		semester to identify any gaps or areas of concern.	
		Timely and appropriate corrective actions are	
		taken based on these observations to ensure the	
		effectiveness of academic delivery and overall	
		learner support.	
	Steps taken as a	Internal Quality Assurance Meetings (CIQA) are	
4.5	nodal coordinating	held Bi-annual Centre with the oversight of the	4# 010 4 14 14 14 14
16	unit for seeking	institution's Heads and external experts to	1st CIQA Meeting MoM
	assessment and	oversee and assess academic activities.	
	<u> </u>		



	accreditation from		
	a designated body		
	for accreditation		
	such as NAAC etc.		
	Such as NAAC etc.	Develor was site and accounted to account	
		Regular reports are generated to support	
	, ,	continuous monitoring, documentation, and	
	Measures adopted	process auditing. These reports help in tracking	
	to ensure	progress, maintaining transparency, and	
	internalization and	identifying operational efficiencies. Regular	
	institutionalization	internal audits assess compliance with	
17	of quality	established quality standards and to pinpoint	CIQA annual reports
17	enhancement	areas requiring improvement. Detailed audit	CIQA annual reports
	practices through	reports outlining key findings, suggested	
	periodic	recommendations, and corrective actions taken.	
	accreditation and	This structured reporting and auditing	
	audit.	mechanism contributes to a culture of	
		accountability and ongoing enhancement of	
		academic and administrative functions.	
	Steps taken to		
	coordinate		
	between Higher		
	Educational	The guidelines are set and endorsed by the	
18	Institution and the	Statutory authorities of the institutions following	Annexure Part - II
	Commission for	UGC norms. These guidelines are meticulously	
	various quality	verified and strictly adhered time to time.	
	related initiatives		
	or guidelines.		
	or guidennes.		



19	Information obtained from other Higher Educational Institutions on various quality benchmarks or parameters and best practices.	Information from other Higher Educational Institutions regarding quality benchmarks, parameters, and best practices collected and considered through a collaborative and inclusive approach. This helps in comparing standards, adopting relevant improvements, and fostering mutual learning to strengthen the overall quality framework.	Annexure Part - II
20	Recorded activities undertaken on quality assurance in the form of an annual report of Centre for Internal Quality Assurance.	Centre for Internal Quality Assurance records its activities in form of an annual report.	CIQA annual reports
21	a) Submitted Annual Reports to the Statutory Authorities or Bodies of the Higher Educational Institution about its activities at the end of each academic session.	The record of activities is prepared by the Centre for Internal Quality Assurance which is further submitted to the Statutory Authorities or Bodies of the University and also to the Commission.	CIQA annual reports



institution's commitment to maintaining and

enhancing the quality of its academic activities



systems and

Processes.

adoption of
instructional
design
requirements as
per the philosophy
23 of the Online
learning decided
by the statutory
bodies of the HEI
for its different
academic
Programmes.

Facilitated

To develop course materials based on the detailed curriculum designed for each program. The Self-Learning Materials (SLM) are standardized following the credit system and aligned with UGC (ODL) Regulations. A digital repository of all SLMs is maintained on the university's website for easy and continuous access by learners. The curriculum delivery follows a learner-centric pedagogy, where the course materials are designed to embed the teacher's guidance within the text itself. The SLMs include clearly defined learning outcomes, structured sections and subsections, self-assessment exercises, flowcharts, and illustrations. The language used is and conversational simple to facilitate understanding and enable learners to study independently at their own pace. To enrich the learning experience, University integrates interactive ICT tools such as audiovideo lectures, webinars, and e-books, all accessible through its digital platforms. This approach supports multiple learning styles and promotes active engagement. To ensure that instructional design incorporates learner-centered methodologies, interactive content, and assessment strategies that foster active learning. This is achieved through collaboration between academic departments and instructional designers, who work together to

https://dsuonline.com/man datory-disclosures/



		embed best practices in online pedagogy. By adhering to these standards, University guarantees the delivery of high-quality, engaging, and effective educational experiences that align with institutional objectives and meet the expectations of regulatory bodies.	
24	Promoted automation of learner support services of the Higher Educational Institution	A fully automated helpline desk is also operational around the clock to support the admission process and address student queries and offers 24x7 connectivity to academic resources. Learner support services are extended across multiple platforms, including the Student Portal, email, and phone calls, ensuring timely and accessible communication. Additionally, mock tests are conducted for newly enrolled learners to help them familiarize themselves with the examination pattern and improve their academic performance. These initiatives reflect the University's commitment to providing a robust and learner-friendly digital ecosystem.	https://dsuonline.com/man datory-disclosures/
25	Coordinated with external subject experts or agencies or organizations, the activities pertaining to	CIQA ensures the internal quality audit of the programs offered under the Center for Distance and Online Education. In future University shall engage external auditors to audit the Program delivery mechanism.	



	validation and annual review of its in-house processes Coordinated with third party	CIQA ensures the internal audit of the programs offered. Center for Distance and Online Education	
26	auditing bodies for quality audit of programme(s)	shall constitute a committee which shall plan on the conduct of the external audit.	
27	Overseen the preparation of Self-Appraisal Reports to be submitted to the Assessment and Accreditation agencies on behalf of Higher Educational Institution	Yes, CIQA keeps a record and compliance of the same is maintained.	CIQA annual reports
28	Promoted collaboration and association for quality enhancement of Online mode of education and research therein.	The institution promotes quality in online education and research by encouraging collaborative efforts involving both academic and industry professionals. Initiatives such as guided student projects, internships, and mini-projects are supported to enhance practical exposure. Additionally, interactive academic engagements like panel discussions, forums, and research-oriented discussions are conducted to foster a culture of continuous learning and inquiry. The curriculum and pedagogy are designed to align	https://dsuonline.com/mba https://dsuonline.com/mca https://dsuonline.com/bba https://dsuonline.com/bca https://dsuonline.com/bcom



		1,1 1 1 1 1 1 1 1 1	
		with evolving educational needs and industry	
		relevance, maintaining parity with international	
		standards through collaboration with internal and	
		external stakeholders.	
		The university maintains strong industry	
		academia connections and extensive professional	
		networks across various sectors. These robust	
		linkages provide valuable opportunities for	
		learners to gain practical exposure and enhance	
		their employability prospects in diverse fields.	
	Facilitated	The university recognizes the importance of	
	industry-	providing practical exposure to learners	
	institution linkage	alongside theoretical knowledge. To achieve this	
	for providing	objective, expert sessions are arranged on a	
29	exposure to the	regular basis, featuring renowned industry	
	learners and	experts from various fields.	
	enhancing their	In alignment with this initiative, BOS constituting	
	employability.	Industry Experts have actively contributed to	
		curriculum development and quality	
		enhancement. Industry expert lectures are being	
		planned from the 1st Academic Session, ensuring	
		that learners benefit from real-world insights and	
		current industry practices right from the	
		beginning of their academic journey.	
		beginning of their academic journey.	



2.1 Compliance of Quality Monitoring Mechanism – As per Annexure–I (Part V (2)) of UGC (ODL Programmes and Online Programmes) Regulations, 2020:

Sr.No.	Provisions in	Action taken in respect of online	Upload relevant document
	Regulations	programmes	
1	Governance,	All the policies and practices	Annexure Part - II
	Leadership and	focused on the key aspects in the	
	Management:	matter of planning, human	
	a) Organization	resources, recruitment, training,	
	Structure and	performance appraisal, financial	
	Governance	management and the overall role of	
	b) Management	leadership are implemented in line	
	c) Strategic Planning,	with the statutory requirements.	
	d) Operational Plan,	The organization structure of	
	Goals and Policies	CDOE has been framed as per the	
		UGC guidelines. As per the	
		governing structure of HEI the	
		different bodies towards the	
		strategic and operation plan are	
		been followed.	
2	Articulation of Higher	University has articulated a clear	
	Educational	vision, mission, ethos and broad	
	Institution Objectives	strategy consistent with the goals	
		to offer the programmes in Online	
		mode.	



- 3 ProgrammeDevelopment andApproval Processes
 - a) CurriculumPlanning,
 - b) Design andDevelopment
 - c) Curriculum
 Implementation
 - d) Academic Flexibility
 - e) Learning Resource
 - f) Feedback System

The development of an online programme follows a structured and inclusive process, beginning with a need-assessment exercise involving inputs from relevant stakeholders, including industry experts, faculty, and learners. The curriculum is planned and designed based on outcome-based education principles and is aligned with national guidelines such as the UGC regulations and NAAC recommendations for Universities. The Programme Project Report (PPR) is prepared in accordance with these norms and reviewed by statutory bodies including the Board of Studies. Academic Council, and Board of Management. Curriculum content is regularly revised based on feedback from stakeholders, internal audits, and emerging trends in industry and education. Academic flexibility is embedded in the design to cater to diverse learner needs, and effective implementation supported through accessible learning resources and a robust feedback system to ensure continuous improvement.



4 Programme

Monitoring and

Review

Various academic review committees, including the Board of Studies. Academic Council, Programme Review Committees, and Content Review Panels, are constituted to monitor and evaluate academic programmes based on multiple quality parameters. These committees play a crucial role in ensuring academic rigour, relevance, and alignment with institutional goals. Curriculum design and development processes are firmly anchored in principles of quality and excellence, with a clear focus on defining and mapping learning outcomes. The content of each unit of study is determined through a systematic process involving needs assessment, stakeholder feedback, and consultations with subject matter experts. This comprehensive and consultative approach ensures that the curriculum remains current, outcome-oriented, and responsive to both academic and industry

requirements.

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Resources infrastructure is maintained in alignment with institutional requirements to support the effective delivery of academic programmes. Systematic data collection and monitoring processes are in place to ensure the optimal utilization of	
requirements to support the effective delivery of academic programmes. Systematic data collection and monitoring processes are in place to ensure	
effective delivery of academic programmes. Systematic data collection and monitoring processes are in place to ensure	
programmes. Systematic data collection and monitoring processes are in place to ensure	
collection and monitoring processes are in place to ensure	
processes are in place to ensure	
the optimal utilization of	
resources, including physical	
facilities, library and e-library	
services, and Information and	
Communication Technology (ICT)	
infrastructure. These measures are	
designed to provide qualitative	
academic and administrative	
support to all stakeholders,	
thereby enhancing the overall	
learning experience and	
operational efficiency.	
6 Learning Learner support is in place of DSU's	
Environment and online programs. From the time of	
Learner Support admission, students are guided	
through a comprehensive	
orientation program that	
introduces them to the LMS,	
academic structure, and support	
services like E-library. These	
services are designed to create a	
conducive and engaging digital	
learning environment.	



Assessment and

Evaluation

7

TYPE of HEI: Private

The Assessment and Evaluation system has been planned to align with and measure the intended of learning outcomes each programme. Α variety of assessment tools are employed to ensure comprehensive evaluation, including multiple-choice questions, projects, reports, case studies, presentations, and termend examinations. These tools are selected based on the specific learning outcomes associated with individual course components, enabling a balanced and outcomeoriented approach to student assessment. This diversified evaluation framework supports both academic rigor and practical application, ensuring that learners are assessed holistically across

cognitive, analytical, and practical

skill domains.

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Annexure Part - II



8

Annevure	Dont	TT
Anneviire	Part -	- 11

TYPE of HEI: Private

Teaching Quality and	At DSU, consistent efforts are	Annexure Part - II
Staff Development	made to support faculty members	
	in delivering quality education	
	through the online mode. Faculty	
	are chosen based on their subject	
	expertise and are given training to	
	adapt their teaching methods for	
	digital platforms. The university	
	also encourages collaboration	
	among faculty through regular	
	academic discussions and content	
	sharing. Opportunities for	
	continuous learning, including	
	short-term courses and peer	
	feedback, are provided to help	
	faculty grow professionally.	
	Regular reviews are conducted to	
	support faculty in identifying areas	
	for improvement, ensuring that	
	teaching remains effective and	
	aligned with student needs. These	
	efforts contribute to better	
	learning outcomes and overall	
	academic quality.	



2.2 Compliance of Process of Internal Quality Audit - As per Annexure-I (Part V(3)) of UGC (ODL Programmes and Online Programmes) Regulations, 2020 :

Sr.No.	Provisions	Action taken in respect of online	Upload relevant document
	in Regulations	programmes	
1	Academic Planning	Academic Calendar is prepared in	
		advance of each academic session and is	
		duly approved before its implementation.	
		It is uploaded on the University website	
		to ensure transparency, accessibility, and	
		compliance by all stakeholders.	
		Comprehensive academic planning	
		procedures are followed to deliver a	
		high-quality, value-added learning	
		experience. These procedures	
		encompass teaching methodologies,	
		infrastructure readiness, and technology	
		support, all aimed at maintaining an	
		updated curriculum and aligning	
		academic delivery with institutional	
		goals. This structured approach ensures	
		consistency, timely execution of	
		academic activities, and an enhanced	
		learner-centric environment.	
2	Validation	A structured validation mechanism is in	https://dsuonline.com/mandatory-
		place to ensure that all programmes are	disclosures/
		academically viable and aligned with	
		established academic standards. This	
		process is designed to confirm that	
		programmes are appropriately	
		structured to provide learners with	



HEI-ID: HEI-Exempted-U-0856	Dayananda Sagar University	TYPE of HEI: Private
	optimal learning opportunities. External	
	subject matter experts and industry	
	professionals are actively involved in the	
	validation and annual review processes.	
	Their inputs help ensure that the	
	curriculum remains relevant, up-to-date,	
	and responsive to both academic	
	advancements and industry	
	requirements, thereby enhancing the	
	overall quality and effectiveness of the	
	programmes offered.	



Monitoring, Evaluation and Enhancement Plans

- a) Reports fromExamination Centresb) External Auditor orother External Agenciesreport
- c) Systematic
 Consideration of
 Performance Data at
 Programme, Faculty and
 Higher Educational
 Institution levels
 d) Reporting and
 Analytic by the Higher

Educational Institution

e) Periodic Review

3

Quality, being a primary focus, is ensured through the continuous oversight of the Centre for Internal Quality Assurance (CIQA). CIQA monitors all aspects of online programme delivery, from curriculum implementation to learner engagement, with a strong emphasis on outcome attainment. Mechanisms are in place to support continual quality improvement through regular reviews, feedback, and alignment with regulatory standards. This structured approach ensures that academic excellence and learner satisfaction remain at the core of the institution's online education initiatives.

Sagar University

Part - III: Human Resources and Infrastructural Requirements

3.1 Name and details of Director of Centre for Online Education - Regular, full time, at least Associate Professor

Dr.L. SENTHIL KUMAR, B.E., M.E., Ph.D. (Regular full-time employee)

Professor and Director, CDOE

(Attached appointment letters and Joining report)

3.2 Name and details of Deputy Director of Centre of Online Education- Full time or contractual basis, not below the rank of an Associate Professor

Ms. Poonam Namjoshi (Regular full-time employee)
Deputy Director (E-learning & Technical), CDOE

3.3 Name and details of Assistant Director of Centre for Online Education - Full time or contractual basis, not below the rank of an Assistant Professor

Dr. Chandrakala G. (Regular full time employee) Asst. Director, CDOE

3.4 Compliance status in respect of Human Resource - As per Annexure - IV of UGC (ODL Programmes and Online Programmes) Regulations, 2020

HEI shall mention compliance details against the requirements in terms of Staffing norms, as mentioned in the Annexure-IV of the Regulations. In addition, the faculty details shall be provided in the following format:



The Directorate of Online Education, DSU, is fully complied with the staffing requirements norms, as mentioned in the Annexure four of the regulation.

i. Programme Name: MBA

a. Programme Coordinator

S.No	Names with Designation	Qualification	Experiences	Contract) with	Date of joining programme
				gross	
				salary/month	
1	Dr. Anupama G	Ph.D., M.Phil, MBA., PGDCA, Leadership	26	Regular	21 st Oct 2024
		Certification (IIM-A)			

b. Course Coordinator

S.No.	Course Name	Names of Course Coordinator	Qualification	Experiences	Type (Regular/ Contract) with gross salary/ month	Date of joining programme
1.	ACCOUNTING FOR MANAGERS	Prof. Aditi Sood	MCom	6	Regular	23/10/2024
2.	MARKETING MANAGEMENT	Dr Anupama G	Ph.D., M.Phil, MBA., PGDCA, Leadership Certification (IIM/A)	26	Regular	21/10/2024
3.	HUMAN RESOURCE MANAGEMENT	Dr Chinmoy Kumar	PhD	23.8	Regular	21/09/2022
4.	ORGANIZATIONAL BEHAVIOUR	Dr Anupama G	Ph.D., M.Phil, MBA., PGDCA, Leadership	26	Regular	21/10/2024



			Certification (IIM/A)			
5.	INFORMATION SYSTEMS	Dr. M. Sudarshan Chundi	PhD	9	Regular	12/23/2024
6.	STATISTICS FOR MANAGERS	Dr. Nayana N	MBA,PhD	11	Regular	2/12/2024
7.	BUSINESS ECONOMICS AND POLICY	Dr. Richa Tiwari	MCom	22	Regular	11/11/2024
8.	BUSINESS COMMUNICATION – I	Prof. Modi Shailavi R.	МВА	1	Regular	16/12/2024
9.	FINANCIAL MANAGEMENT	Dr. Shruthi M P	PhD	12	Regular	6/1/2025
10.	OPERATIONS MANAGEMENT	Dr. Richa Tiwari	MCom	22	Regular	11/11/2024
11.	INTERNATIONAL BUSINESS	Dr Anupama G	Ph.D., M.Phil, MBA., PGDCA, Leadership Certification (IIM/A)	26	Regular	21/10/2024
12.	CORPORATE GOVERNANCE & BUSINESS LAW	Dr Chinmoy Kumar	PhD	23.8	Regular	21/09/2022
13.	ESSENTIALS OF ENTREPRENEURSHIP	Dr. Richa Tiwari	MCom	22	Regular	11/11/2024
14.	BUSINESS COMMUNICATION – II	Prof. Modi Shailavi R.	МВА	1	Regular	16/12/2024
15.	BUSINESS RESEARCH METHODS	Dr Anupama G	Ph.D., M.Phil, MBA., PGDCA, Leadership Certification (IIM/A)	26	Regular	21/10/2024
16.	INTRODUCTION TO BUSINESS ANALYTICS	Prof. Sanjay K	MBA (PhD)	26.1	Regular	1/9/2021

c. Course mentor



HEI-ID: HEI-Exempted-U-0856

Dayananda Sagar University

TYPE of HEI: Private

S.No.	Names with Designation	Qualification	Experiences	Type (Regular/ Contract) with gross salary/month	Date of joining programme
1.	Ms. Yogashree C	MBA	5	Regular	5/06/2023

i. Programme Name: MCA

a. Programme Coordinator:

S.No	Names with Designation	Qualification	Experiences	Type (Regular/ Contract) with gross salary/month	Date of joining programme
2	Dr. Kavitha S. N.	MCA, PhD	15	Regular	29 th Oct 2024

b. Course Coordinator

S.NO.	Course Name	Names of Course Coordinator	Qualification	Experiences	Type (Regular/ Contract) with gross salary/ month	Date of joining programme
	ADVANCED DATA	Prof. Apoorva K A				
	STRUCTURES AND					
17	ALGORITHMS		ME, PhD	15	Regular	11/11/2024
	ADVANCED PYTHON	Dr. K. Prakash				
18	PROGRAMMING		PhD	21	Regular	12/23/2024
	ADVANCED OPERATING	Prof. Soni Agarwal				
19	SYSTEMS		MCA	0.6	Regular	3/6/2025
	RELATIONAL DATABASE	Dr. Kavitha S N				
20	MANAGEMENT SYSTEMS		PhD	15	Regular	29/10/2024
21	MATHEMATICAL METHODS	Dr. Mayank	Ph. D	4	Regular	2/09/2024
	ADVANCED DATA	Prof. Apoorva K A				
	STRUCTURES AND					
22	ALGORITHMS LAB		ME, PhD	15	Regular	11/11/2024
	ADVANCED PYTHON	Dr. K. Prakash				
23	PROGRAMMING LAB		PhD	21	Regular	12/23/2024
24	RDBMS LAB	Dr. Kavitha S N	PhD	15	Regular	29/10/2024
25	QUANTUM ALGORITHMS	Prof. Tasmayun	MCA	0.6	Regular	3/6/2025



HEI-ID: HEI-Exempted-U-0856

Dayananda Sagar University

TYPE o	of HEI:	Private
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26	MACHINE LEARNING WITH	D 6.6	MCA	10.5	D I	6 /4 2 /2 02 2
26	PYTHON	Prof. Sumana S G	MCA	10.5	Regular	6/13/2022
	ADVANCED JAVA	Prof. Astha Laxmi				
27	PROGRAMMING	K	MCA	13.7	Regular	2/29/2024
	DESIGN AND ANALYSIS OF	Prof. Tasmayun				
28	ALGORITHMS		MCA	0.6	Regular	3/6/2025
29	FULL STACK DEVELOPMENT	Prof.Shruthi S V	M.Sc.	4.8	Regular	1/6/2025
	COMPUTER	Prof. Astha Laxmi				
30	COMMUNICATION NETWORK	K	MCA	13.7	Regular	2/29/2024
	ADVANCED JAVA	Prof. Astha Laxmi				
31	PROGRAMMING LAB	K	MCA	13.7	Regular	2/29/2024
	MACHINE LEARNING WITH	Prof.Shruthi S V				
32	PYHTON LAB		M.Sc.	4.8	Regular	1/6/2025
	FULL STACK DEVELOPMENT	Prof.Shruthi S V				
33	LAB		M.Sc.	4.8	Regular	1/6/2025
	CLOUD COMPUTING	Prof. Tasmayun				
34	TECHNOLOGIES	_	MCA	0.6	Regular	3/6/2025
35	BIG DATA ANALYTICS	Dr. Kavitha S N	PhD	15	Regular	29/10/2024
36	DATA SCIENCE	Prof. Soni Agarwal	MCA	0.6	Regular	3/6/2025
37	BLOCKCHAIN TECHNOLOGIES	Dr. K. Prakash	PhD	21	Regular	12/23/2024

c. Course mentor

S.No.	Names with Designation	Qualification	Experiences	Type (Regular/ Contract) with gross salary/month	Date of joining programme
1.	Ms.Jithy Lijo	MCA, M.Phil	17	Regular	29/07/2024

i. Programme Name: BBA

a. Programme Coordinator:

S.No	Names with Designation	Qualification	Experiences	Type (Regular/ Contract) with gross salary/month	Date of joining programme
3	Dr. Nayana N	MBA, Ph.D	11	Regular	2 nd Dec 2024

b. Course Coordinator

S.No.	Course Name	Names of Course Coordinator	Qualification	Experiences	Type (Regular/ Contract) with gross salary/ month	Date of joining programme
38	ENGLISH	Prof. Vismaya Vishwa	M.A.	1	Dogular	2/17/2025
30			I*I.A.	1	Regular	2/1//2025
	INVESTMENT	Fior. Aditi 3000				
39	AWARENESS		MCom	6	Regular	23/10/2024
	PRINCIPLES OF				rtogalai	
	FINANCIAL					
40	ACCOUNTING	Prof. Lokeswari K	MCom	15	Regular	2/12/2024
	BUSINESS	Prof. Sanjay K				
	ORGANIZATION AND					
41	MANAGEMENT		MBA (PhD)	26.1	Regular	1/9/2021
	BUSINESS AND	Prof. Suresh Patil				
	CORPORATE		1454 (51.5)	1.0		00/40/0004
42	ENVIRONMENT	B 11 11	MBA (PhD)	10	Regular	29/10/2024
40	QUANTITATIVE	Dr. Nayana N	MDA DbD	1.1	Damilar	0/10/0004
43	MICROSOFT OFFICE FOR	Prof.Shruthi S V	MBA,PhD	11	Regular	2/12/2024
44	BUSINESS	Pioi.Siliuuli 5 V	M.Sc.	4.8	Regular	1/6/2025
44	DOSINESS	Prof. Pradnya	14.00.	4.0	Negulai	1/0/2023
45	INDIAN CONSTITUTION	Kadam	MCom	5	Regular	11/6/2024
10	BUSINESS & CORPORATE	Prof. Modi	1100111		rtegulai	11/0/2024
46	COMMUNICATION	Shailavi R.	MBA	1	Regular	16/12/2024
		Prof.Sayani				
47	DIGITAL FLUENCY	Biswas	M.Com.	1	Regular	10/29/2024
48	CORPORATE FINANCE	Prof. Aditi Sood	MCom	6	Regular	23/10/2024
		Prof. Pradnya			<u> </u>	
49	BUSINESS LAW	Kadam	MCom	5	Regular	11/6/2024
	MARKETING	Prof.Sayani				
50	MANAGEMENT	Biswas	M.Com.	1	Regular	10/29/2024
	ORGANIZATIONAL	Prof.Sayani				
51	BEHAVIOUR	Biswas	M.Com.	1	Regular	10/29/2024
	ENTREPRENEURIAL	Prof. Suresh Patil				
52	SKILLS		MBA (PhD)	10	Regular	29/10/2024
	ENVIRONMENTAL	Prof. Santhosh	MBA, PGDMM,	4		00/00/2222
53	STUDIES	Kumar S	PGDHRM	17.2	Regular	20/03/2023



	PRODUCTION &	Prof. Suresh Patil				
	OPERATION	Tron Gardon Fant				
54	MANAGEMENT		MBA (PhD)	10	Regular	29/10/2024
	HUMAN RESOURCE	Prof. Suresh Patil				
55	MANAGEMENT		MBA (PhD)	10	Regular	29/10/2024
	MANAGERIAL	Prof. Abhijit N				
56	ECONOMICS		MCom	2.2	Regular	6/1/2023
	INDIAN ETHOS AND	Prof. Abhijit N				
57	LEADERSHIP		MCom	2.2	Regular	6/1/2023
	UNIVERSAL HUMAN	Dr Chinmoy				
58	VALUE	Kumar	PhD	23.8	Regular	21/09/2022
	CORPORATE SOCIAL	Prof. Santhosh	MBA, PGDMM,			
59	RESPONSIBILITY	Kumar S	PGDHRM	17.2	Regular	20/03/2023
	FUNDAMENTALS OF	Dr.T.Mahesh				
60	BUSINESS ANALYTICS		PhD	2	Regular	2/25/2025
	BUSINESS ANALYTICS	Prof. Patel				
61	FOR DECISION MAKING	Alpaben M	MCA	9.5	Regular	11/13/2023
	FUNDAMENTALS OF	Dr. Nayana N				
62	DIGITAL MARKETING		MBA,PhD	11	Regular	2/12/2024
	WEB DEVELOPMENT &	Prof. Patel				
63	OPTIMIZATION	Alpaben M	MCA	9.5	Regular	11/13/2023
	INVENTORY	Dr. Shruthi M P				
	MANAGEMENT &					
	MATERIAL REQUIREMENT					
64	PLANNING		PhD	12	Regular	6/1/2025
	INTRODUCTION TO	Prof. Sanjay K				
	SUPPLY CHAIN					
65	MANAGEMENT		MBA (PhD)	26.1	Regular	1/9/2021

c. Course mentor

S.No.	Names with Designation	Qualification	Experiences	Type (Regular/ Contract) with gross salary/month	Date of joining programme
1	Ms.Jayshree N	MBA	8	Regular	8/8/2022

i. Programme Name: BCA

a. Programme Coordinator:

S.No. Sayames with Designation Bangalore	Qualification	Experiences	Type (Regular/ Contract) with	Date of joining programme
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HEI-ID: HEI-Exempted-U-0856

Dayananda Sagar University

TYPE of HEI: Private

				gross salary/month	
4	Prof. Apoorva	B.E., M.E., (Ph.D), (M.A.D.E)	15	Regular	11 th Nov 2024

b. Course Coordinator

S.No.	Course Name	Names of Course Coordinator	Qualification	Experiences	Type (Regular/ Contract) with gross salary/ month	Date of joining programme
		Dr. Rakesh				
66	MATHEMATICS/I	Kumar Singh	Ph.D	5.5	Regular	10/3/2023
	FUNDAMENTALS OF	Dr. Kavitha S				
67	PROGRAMMING	N	PhD	15	Regular	29/10/2024
		Prof. Apoorva				
68	COMPUTER ORGANIZATION	K A	ME, PhD	15	Regular	11/11/2024
69	WEB PROGRAMMING	Dr. M. Sudarshan Chundi	PhD	9	Regular	12/23/2024
	ACCOUNTING AND	Prof.	_		_	
70	FINANCIAL MANAGEMENT	Lokeswari K	MCom	15	Regular	2/12/2024
71	ENGLISH IN PRACTICE	Prof. Vismaya Vishwa	M.A.	1	Regular	2/17/2025
	CONSTITUTION OF INDIA	Prof. Pradnya				
72	AND PROFESSIONAL ETHICS	Kadam	MCom	5	Regular	11/6/2024
73	PROGRAMMING LAB	Dr. Kavitha S N	PhD	15	Regular	29/10/2024
74	WEB PROGRAMING LAB	Prof. Tasmayun	MCA	0.6	Regular	3/6/2025
75	MATHEMATICS/II	Dr. Sreenanda Raut	Ph.D	12	Regular	13.11.2023
	OBJECT ORIENTED	Prof. Sumana				
76	PROGRAMMING USING JAVA	S G	MCA	10.5	Regular	6/13/2022
77	DATA STRUCTURES	Prof. Apoorva K A	ME, PhD	15	Regular	11/11/2024
70		Prof. Soni	MCA	0.6	Damilan	2 /6 /2025
78	COMPUTER ARCHITECTURE	Agarwal	MCA	0.6	Regular	3/6/2025
79	TECHNICAL COMMUNICATIONS	Prof. Vismaya Vishwa	M.A.	1	Regular	2/17/2025
80	ENVIRONMENTANDPUBLIC HEALTH	Prof. Santhosh	MBA, PGDMM, PGDHRM	17.2	Regular	20/03/2023



		Kumar S				
		Prof. Sumana				
81	OOP USING JAVA LAB	SG	MCA	10.5	Regular	6/13/2022
		Prof. Apoorva				
82	DATA STRUCTURES LAB	K A	ME, PhD	15	Regular	11/11/2024
	ENGLISH COMMUNICATION	Prof. Vismaya				
83	LAB	Vishwa	M.A.	1	Regular	2/17/2025
		Dr. M.				
	MINI PROJECT ON WEB	Sudarshan				
84	PROGRAMMING	Chundi	PhD	9	Regular	12/23/2024
	PYTHON PROGRAMMING	Prof.Shruthi S				
85	LAB	V	M.Sc.	4.8	Regular	1/6/2025
86	OPERATING SYSTEMS LAB	Dr. K. Prakash	PhD	21	Regular	12/23/2024
		Dr. M.				
	ANALYSIS AND DESIGN OF	Sudarshan				
87	ALGORITHMS LAB	Chundi	PhD	9	Regular	12/23/2024
		Prof. Astha				
88	TERM PAPER	Laxmi K	MCA	13.7	Regular	2/29/2024
	SOFTWARE ENGINEERING	Prof. Soni				
89	AND TESTING	Agarwal	MCA	0.6	Regular	3/6/2025
		Prof. Patel				
90	PYTHON PROGRAMMING	Alpaben M	MCA	9.5	Regular	11/13/2023
91	MATHEMATICS/III	Dr.T.Mahesh	PhD	2	Regular	2/25/2025
		Prof. Astha				
92	COMPUTER NETWORKS	Laxmi K	MCA	13.7	Regular	2/29/2024
	ANALYSIS AND DESIGN OF	Prof.				
93	ALGORITHMS	Tasmayun	MCA	0.6	Regular	3/6/2025
94	OPERATING SYSTEMS	Dr. K. Prakash	PhD	21	Regular	12/23/2024

c. Course mentor

S.No.	Names with Designation	Qualification	Experiences	Type (Regular/ Contract) with gross salary/month	Date of joining programme
1.	Padma Geetha B.G.	MCA	20	Regular	17/11/2022

i. Programme Name: B.Com

a. Programme Coordinator:

S.No	Names with	Qualification	Experiences	Type (Regular/ Contract) with gross salary/month	Date of joining programme

HEI-ID: HEI-Exempted-U-0856

(PhD)

Dayananda Sagar University

Dr.Richa Tiwari	M.COM, PGDM,	15	Regular	11 th Nov 2024

TYPE of HEI: Private

b. Course Coordinator

5

S.NO.	Course Name	Names of Course Coordinator	Qualification	Experiences	Type (Regular/ Contract) with gross salary/ month	Date of joining programme
95	ENGLISH	Prof. Vismaya Vishwa	M.A.	1	Regular	2/17/2025
	FINANCIAL EDUCATION & INVESTMENT				_	
96	AWARENESS		MCom	6	Regular	23/10/2024
97		Prof. Lokeswari K	MCom	15	Regular	2/12/2024
98	BUSINESS ORGANIZATION AND MANAGEMENT	Prof. Sanjay K	MBA (PhD)	26.1	Regular	1/9/2021
99	CORPORATE LAW	Prof. Pradnya Kadam	MCom	5	Regular	11/6/2024
100	QUANTITATIVE TECHNIQUES	Dr. Nayana N	MBA,PhD	11	Regular	2/12/2024
101	MICROSOFT OFFICE FOR BUSINESS	Prof. Sumana S G	MCA	10.5	Regular	6/13/2022
102	INDIAN CONSTITUTION	Prof. Pradnya Kadam	MCom	5	Regular	11/6/2024
103	DIGITAL FLUENCY	Prof.Sayani Biswas	M.Com.	1	Regular	10/29/2024
104	CORPORATE FINANCE	Prof. Aditi Sood	MCom	6	Regular	23/10/2024
105	ADVANCED FINANCIAL ACCOUNTING	Prof. Lokeswari K	MCom	15	Regular	2/12/2024
106	MARKETING MANAGEMENT	Prof.Sayani Biswas	M.Com.	1	Regular	10/29/2024
107	INDIAN FINANCIAL SYSTEM	Dr. Shruthi M P	PhD	12	Regular	6/1/2025
108	ENTREPRENEURIAL SKILLS	Prof. Suresh Patil	MBA (PhD)	10	Regular	29/10/2024
109	ENVIRONMENTAL STUDIES	Prof. Santhosh Kumar S	MBA, PGDMM, PGDHRM	17.2	Regular	20/03/2023



HEI-ID: HEI-Exempted-U-0856

Dayananda Sagar University

TYPE of HEI: Private

	BUSINESS & CORPORATE	Prof. Vismaya				
110	COMMUNICATION	Vishwa	M.A.	1	Regular	2/17/2025
	FUNDAMENTALS OF	Dr.T.Mahesh				
111	BUSINESS ANALYTICS		PhD	2	Regular	2/25/2025
	CORPORATE	Dr. Shruthi M P				
112	ACCOUNTING		PhD	12	Regular	6/1/2025
	INVENTORY	Dr. Shruthi M P				
	MANAGEMENT &					
	MATERIAL					
	REQUIREMENT					
113	PLANNING		PhD	12	Regular	6/1/2025
	BUSINESS ANALYTICS	Prof. Patel				
114	FOR DECISION MAKING	Alpaben M	MCA	9.5	Regular	11/13/2023
	MANAGERIAL	Prof. Abhijit N				
115	ECONOMICS		MCom	2.2	Regular	6/1/2023
	INDIAN ETHOS AND	Prof. Abhijit N				
116	LEADERSHIP		MCom	2.2	Regular	6/1/2023
	UNIVERSAL HUMAN	Dr Chinmoy				
117	VALUE	Kumar	PhD	23.8	Regular	21/09/2022
	CORPORATE SOCIAL	Prof. Santhosh	MBA, PGDMM,			
118	RESPONSIBILITY	Kumar S	PGDHRM	17.2	Regular	20/03/2023
	STOCK & COMMODITY	Dr. Nayana N				
119	MARKET		MBA,PhD	11	Regular	2/12/2024
	INTRODUCTION TO	Prof.				
120	FINTECH	Lokeswari K	MCom	15	Regular	2/12/2024
	FUNDAMENTALS OF	Prof. Abhijit N				
	BLOCK CHAIN &					
121	CRYPTOCURRENCY		MCom	2.2	Regular	6/1/2023
	INTRODUCTION TO	Dr. Richa				
	SUPPLY CHAIN	Tiwari				
122	MANAGEMENT		MCom	22	Regular	11/11/2024

c. Course mentor

S.	.No.	Names with Designation	Qualification	Experiences	Type (Regular/ Contract) with gross salary/month	Date of joining programme
	1	Ms.Nayana Prabhash	M.Com., M.Phil	4	Regular	8/01/2024



17.2 Details of Administrative Staff

a. Number of Administrative staff available exclusively for Online programmes.

Admin Staff	Required	Available
Deputy Registrar	1	1
Assistant Registrar	1	1
Section Officer	1	1
Assistants	2	2
Computer Operator	2	2
Multi-Tasking Staff	2	2

b. Number and details of Technical Support for Online Programmes as per Annexure -IV:

i. Technical Team for Development of e-Content as Self-Learning e- Modules:

Post	Required	Available
Technical Manager (Production)	1	1
Technical Associate (Audio-Video recording and editing)	1	1
Technical Assistant (Audio- Video recording)	1	1
Technical Assistant (Audio- Video editing)	1	1

ii. For Delivery of Online Programmes:

Post	Required	Available
Technical Manager (LMS and Data Management)	1	1
Technical Assistant (LMS and Data Management)	3	3
Academic Counsellor	5	5

iii. For Admission and Examination for Online mode:

Post	Required	Available
Technical Manager (Admission, Examination and Result)	1	1
Technical Assistant (Admission, Examination and Result)	2	2

Part - IV: Examinations

4.1 Information of formative and summative assessments/examinations conducted with the actions taken to ensure sanctity of examinations:

Refer Annexure Part - IV

S.No.	Provisions in Regulations	Whether complied Yes/No	If No, Reason thereof
1.	All processes of assessment of learners in different components of Examination shall be directly handled by the concerned Institution and no part of the assessment shall be outsourced.	Yes	
2.	For ensuring transparency and credibility, the full time faculty of the Online mode Higher Educational Institutions or qualified faculty from University Grants Commission recognized Higher Educational Institutions only should be associated to function as invigilators, examination superintendents, as observers etc.	Yes	
3.	A Higher Educational Institution offering programme through Online mode shall conduct examinations either using Computer based test or pen and paper test in a proctored environment in designated test centre with all the security arrangements ensuring transparency and credibility of the examinations. It can also conduct online examination through technology mediated proctoring.	Yes	
4.	The examination centre must be centrally located in the city, with good connectivity from railway station or bus stand, for the convenience of the students.		Examination s shall be conducted using Technology based Remote Proctored System.

5.	The number of examinations centers in a city or State	NA	
	must be proportionate to the student enrolment from		
	the region.		
6.	Building and grounds of the examination centre	NA	
	must be clean and in good condition.		
7.	The examination centre must have an	NA	
	examination hall with adequate seating capacity	1411	
	and basic amenities.		
8.	Fire extinguishers must be in working order, locations	NA	
	well marked and easily accessible. Emergency exits must	IVA	
	be clearly identified and		
	clear of obstructions.		
9.	The Examination Centre shall have adequate and	NY 4	
	comfortable seating capacity and amenities including	NA	
	adequate lighting, ventilation and		
	clean drinking water facilities.		
10.	Safety and security of the examination centre	NY 4	
	must be ensured.	NA	
11.	Restrooms must be located in the same building as the		
	examination centre, and restrooms must be clean,	NA	
	supplied with necessary items, and in		
	working order.		
12.	Provision of drinking water must be made for		
	learners.	NA	
13.	Adequate parking must be available near the		
	examination centre.	NA	
14.	Facilities for Persons with Disabilities should be		
	available.	NA	
L	ı		

4.2 Compliance of facilities required for the conduct of Online examination for online programmes

S.No	Provisions in Regulations	Whether being complied Yes/No If yes, please provide details and upload relevant documents	If No, Reason thereof
1.	Requirements at test	Not Applicable	
	centres		
	(as mentioned in		
	provision II (B)(13)(i) of		
	Annexure II)		
2.	Requirement of proctors	Yes	
	(as mentioned in	At DSU, we believe that human oversight is key to maintaining integrity in online	
	provision II (B)(13)(ii) of	examinations. So, every remotely	
	Annexure II)	proctored exam is supervised by trained faculty members who serve as live proctors.	
		Our faculty are assigned to monitor batches of students in real-time using secure dashboards that allow them to track webcam feeds, screen activity, and student behavior throughout the exam. They're also equipped to flag suspicious activities instantly and communicate with learners when needed.	
3.	Security arrangements in		Examination
	the testing Centre (as		s shall be conducted
	mentioned in provision II		using
	(B)(13)(iii) of Annexure		Technology
	II)		based Remote
			Proctored
	Damaka Davida da	Vec	System.
4.	Remote Proctoring	Yes	
	(as mentioned in		
	provision II (B)(13)(iii) of		
	Annexure II)		

4.3 Compliance status of 'Evaluation' and 'Certification' - As per Regulations 15 and 16 of UGC (ODL Programmes and Online Programmes) Regulations, 2020

S.No.	Provisions in Regulations	Whether complied Yes/No If Yes, Upload relevant document	If No, Reason thereof
1.	The Higher Educational Institution shall adopt the		
	guidelines issued by the Commission for the	Yes	
	conduct of proctored examinations.		
2.	A Higher Educational Institution offering Online		
	programmes shall have a mechanism well in place	Yes	
	for evaluation of learners enrolled through Online	103	
	mode and their certification.		
3.	The evaluation shall include two types of	Yes	
	assessments continuous or formative assessment		
	and summative assessment in the form of end		
	semester examination or term end examination:		
	Provided that no semester or year-end examination shall be held unless:		
	i)The Higher Educational Institution is		
	satisfied that at least 75 per cent. of the		
	programme of study stipulated for the		
	semester or year has been actually conducted:		
	ii) For Online mode: the learner has	Yes	
	minimum participation of 75 per cent. in		
	all the activities of Online programme		
	prior to end semester examination or term end		
	examination.		

4.	The curricular aspects, assessment criteria and	Yes	
	credit framework for the award of Degree		
	programmes at undergraduate and postgraduate		
	level and/or Post Graduate Diploma programmes		
	through online mode shall be evolved by		
	adopting same standards as being followed in		
	conventional mode/ODL mode by the dual mode		
	Higher Educational Institutions and in Open		
	Distance Learning mode by the Open Universities.		
5.	The weightage for different components of		
	assessments for Online mode shall be as under:	Yes	
	(i) Continuous or formative assessment (in		
	semester): Maximum 30 per cent.		
	(ii) Summative assessment (end		
	semester examination or term end		
	examination): Minimum 70 per cent.		
6.	The Higher Educational Institution shall notify all		
	assessment tools to be used for	Yes	
	formative and summative assessments		
7.	Marks or grades obtained in continuous		
	assessment and end semester examinations or		
	term end examinations shall be shown	Yes	
	separately in the grade card		
8.	A Higher Educational Institution offering a		
	Programme in Online mode shall adopt a rigorous		
	process in development of question papers,	Yes	
	question banks, assignments and their moderation,	Tes	
	conduct of examination, evaluation of answer		
	scripts by qualified teachers, and result declaration,		
	and shall so frame the question papers as to ensure		
	that no part of the syllabus is left out of study by a		
	learner.		

9.	The examination of the programmes in Online mode shall be managed by the examination or evaluation Unit of the Higher Educational Institution and shall be conducted in the examination centre as given under these regulations.	Not Applicable
10.	(a) The Examination Centre shall have proper monitoring mechanisms for Closed-Circuit Television (CCTV)recording of the entire examination procedure.	Not Applicable
	(b) Availability of biometric system.	Not Applicable
	(c) The attendance of examinees shall be authenticated through biometric system as per Aadhaar details or other Government identifiers of	Not Applicable
	Indian learners and Passports for International	
	learners.	
	(d) In case of non-availability of the Closed- Circuit	
	Television facilities, the Higher Educational	
l	Institution shall ensure that proper	

	(d) In case of non-availability of the Closed- Circuit		
	Television facilities, the Higher Educational		
	Institution shall ensure that proper		
	videography be conducted and video		
	recordings are submitted by particular in-	Not Applicable	
	charge of examination centre to the		
	Higher Educational Institution.		
11.	The Higher Educational Institution shall retain all	Not Applicable	
	such Closed- Circuit Television recordings in		
	archives for a minimum period		
	of five years.		
12.	(a) There shall be an observer for each of the	Not Applicable	
	Examination Centre appointed by the Higher		
	Educational Institution.		

	(b) It shall be mandatory to have observer report submitted to the Higher Educational Institution.	Not Applicable
13.	An Higher Educational Institution offering programme through Online mode shall conduct examinations either using technology enabled online test with all the security arrangements ensuring transparency and credibility of the examinations, or through the Proctored Examination and in conformity with any other norms for such examination as may be laid down by the Commission	Yes
14.	As restriction of territorial jurisdiction is not applicable for Online learning, such Higher Educational Institutions which are recognized to enroll international learners shall endeavor to conduct proctored examinations for such learners.	Yes
	(a) Each award of Degree at undergraduate and postgraduate level and post graduate diploma for Online mode shall be assigned a unique identification number and shall have I. Photograph. II. Aadhaar number or other government recognized identifier or Passport number, as applicable. III. Other relevant details of the learner along with the Programme name.	Yes
	(b) Each award shall also be uploaded on the National Academic Depository.	Yes

HEI-ID: HEI-Exempted-U-0856

Dayananda Sagar University

TYPE of HEI: Private

16.	It shall be mandatory for Higher Educational Institution to mention the following on the backside of each of the degrees/certificates and mark sheets issued by the Higher Educational Institution to the learners (for each semester certificate and at the end of the programme): (i) Mode of delivery (ii) Date of admission (iii) Date of completion	Yes	
	(iv) Name and address of all Examination centres		

4.4 Result and Student Progression for UG, PG and PGD Programmes

Semester beginning	Programme	No. of Students admitted	No. of Students appeared in exams	No. of Students progressed to next year	% of Student passed	% of Students in First class
	Not Applicable					

Part - V: Programme Project Report (PPR) and e-Learning Material (e-LM)

5.1 Compliance status of 'Guidelines on Programme Project Report' - As per Annexure - V of UGC (ODL Programmes and Online Programmes) Regulations, 2020.

HEI shall mention the process followed to ensure that PPRs are prepared as per the guidelines mentioned in the Regulations. The explicit details of approval by its Statutory Authorities shall also be mentioned.

- PPR are prepared for all Programme as per the UGC (ODL Programmes and Online Programmes) Regulations, 2020.
- The PPR includes the Introduction, program mission, program educational objectives, the relevance of the program with HEI'S mission and Goals, Nature of the prospective target group of learners, appropriateness of the program to be conducted in Online learning mode to acquire specific skills, and competencies, instructional design, student support service, program structure with electives if any for functional electives, the procedure for admission, curriculum, transaction and evaluation, evaluation process, question paper pattern for end semester examination and flexible entry-exit, the requirement of the virtual lab support and library resources, the cost estimate of the program and provision, and quality assurance mechanism. (Refer https://dsuonline.com/mandatory-disclosures/)

5.2 Compliance status of 'Quality Assurance Guidelines of Learning Material in Multiple Media and Curriculum and Pedagogy' – As per Annexure - VI of UGC (ODL Programmes and Online Programmes) Regulations, 2020.

HEI shall mention compliance details against the requirements in terms of learning material (Print Media), Audio-Video Material, Online Material, Computer-based material and Curriculum and Pedagogy, as mentioned in the Annexure-VI of the Regulations for ODL programmes.

- All requirements related to Self-Learning Materials (SLMs)—including audio-video content, online resources, computer-based materials, curriculum, and pedagogy—are met in accordance with the norms as prescribed in the UGC (ODL Programmes and Online Programmes) Regulations, 2020. The curriculum and quality standards are aligned with the mission and vision of the Institute. To design the curriculum, the UGC Model Curriculum is referred to, ensure structured course content aligned with defined learning outcomes.
- Subject Matter Experts (preferably with Ph.D. Qualification) are engaged for content development, and their work is reviewed by designated internal reviewers. The reviewed content is then submitted to Programme Coordinators for final approval. Once approved, the validated content is uploaded to the University's Learning Portal. Additionally, credit values, the number of assignments, and required counselling hours are clearly defined and structured in line with UGC regulation 2020. (Annexure Part-II and Annexure Part V)

5.3 Compliance status in respect of e-Learning Material - As per Annexure-VII of UGC (ODL Programmes and Online Programmes) Regulations, 2020

HEI shall mention the process followed to ensure that SLMs are prepared as per the guidelines mentioned in the Regulations. The explicit details of approval by its Statutory Authorities shall also be mentioned.

- DSU Online education has the Learning materials (Four Quadrant Approach, UGC online Regulation 2020) delivered through Learning Management System (LMS), called as DSU online learning platform. The weekly continuous assessments (designed using Bloom's taxonomy) are conducted online in the LMS on an adaptive basis as per the requirement of the course.
 - i) Quadrant-I i.e. e-Tutorial that shall contain Video and Audio Contents, animation, simulations, and virtual labs.
 - ii) Quadrant-II i.e. e-Content that shall contain Portable Document Format or e-Books or Illustration, video demonstrations, documents and interactive simulations, Web Resources, that shall contain Related Links, Open Content on Internet, Case Studies, Historical development of the subject, Articles, wherever required.
 - iii) Quadrant-III is the Discussion Forum for raising doubts and clarifying the same on a real-time basis by the course coordinator or team.
 - iv) Quadrant-IV i.e. Self-Assessment, that shall contain MCQ, Problems, Quizzes, Assignments and solutions, Discussion forum topics and setting up the FAQ, Clarifications on general misconceptions. (Annexure Part V)

Part - VI: Programme Delivery through Learning Platform

6.1 Details of Learning Platform

Please provide link and details of Learning Platform opted by HEI.

• In case of SWAYAM Learning platform, details of HEI having access to SWAYAM for the proposed programmes of study (with respective link), duly approved by the statutory bodies of the Higher Educational Institution empowered to decide on academic matters, for – Learner Authentication, Learner Registration, Payment Gateway and Learning Management System.

The University is using Non-SWAYAM platform for offering its Online Programmes.

The details of the compliance status of the Learning portal to the assessment criteria mentioned in Annexure 9 of UGC Regulations is enclosed as Annexure 6.

• In case of Non-SWAYAM Learning Platform, evidence to ensure that it is not used in any franchise arrangement with a private service provider and HEI has the ownership of offering Online programmes including all the required components of Online education and compliance to all the provisions of the regulations.

The Non-SWAYAM Brightspace Learning Management System (URL: https://dsuonline.com/ is adopted by the University and is exclusively managed by the institution itself, without any involvement of franchise agreements with external service providers. The University maintains full ownership over the provision of online programs, ensuring all necessary components of online education are integrated while meticulously adhering to regulatory requirements.

6.2 Compliance status in respect of the Programme delivery

HEI shall mention mechanism followed to ensure the learner's participation at least for two hours every fortnight as per provision 13 (C) (5) of the Regulations, 2020. Further, details of the norms followed by HEI for delivery of courses in Online mode in Teaching- Learning scheme (as per table 3, Annexure – VII).

The attendance of learners during live sessions is duly recorded and their Learning is monitored. Learners have access to attendance and their participation in the learning activities through the "Programs" tab of the Learning Portal.

Furthermore, the delivery of courses in online mode adheres to the norms outlined in Table 3, Annexure – VI of the UGC DEB Regulations 2020. This includes interactive live sessions, doubt solving sessions, practical sessions, e-Tutorials (recorded lectures), and e-Content, all structured according to the credit weights assigned to each course. Refer Annexure Part - VI

6.3 Whether e-learning material of any course in a particular programme was sourced through OER/ Massive Open Online Courses: No

a. Provide details as under:

SL No	Programm e Name	Courses allowed through OER/MOOC	Name of platfor m	Name of HEI offering the course (if any)	Duration of the course	No of Credits assigned to the course	Percentage of total courses in a particular programme in a semester wise/Programm e wise

b. Upload approval of statutory authorities of the Higher Educational Institution: Refer Annexure Part - VI

Part - VII: Self- Regulation through disclosures, declarations and reports

7.1 Compliance status of Regulations 9 of UGC (ODL Programmes and Online Programmes) Regulations, 2020 – Self-regulation through disclosures, declarations and reports

S.No.	Provision	Complied Yes/No with explicit link address	If no. Reasons, thereof
1	Joint declaration by authorised signatories, Registrar and	Yes	
	Director of Centre for Internal Quality Assurance has been		
	displayed on HEI website authenticating that the documents		
	from Sr. No. '2' to '17' have been uploaded on the HEI		
	website.		
	Uploading of the following on HEI website https://e	dsuonline.com/	
2	The establishing Act and Statutes there under or the	Yes	
	Memorandum of Association, as the case may be or both, of		
	the Higher Educational Institution, empowering it to offer		
	programmes in Online mode.		
3	Copies of the letters of recognition from Commission and	Yes	
	other relevant statutory or regulatory authorities.		
4	Programme details including brochures or programme	Yes	
	guides inter alia information such as name of the		
	programme, duration, eligibility for enrolment, programme		
	fee, programme structure.		
5	Programme-wise information on syllabus, suggested	Yes	
	readings, contact points for counselling/mentoring,		
	programme structure with credit points, programme- wise		
	faculty details, list of supporting staff, their working hours		
	and mentoring (for Online mode) Schedule.		

6	Important schedules or date sheets for admissions,	Yes
	registration, re-registration, counseling/mentoring,	
	assignments and feedback thereon, examinations, result	
	declarations, etc.	
7	Detailed strategy plan related to Online programme	Yes
	delivery, if any including learning materials offered through	
	Online and learner assessment system and quality	
	assurance practices of Online learning programmes.	
8	The feedback mechanism on design, development, delivery,	Yes
	and continuous evaluation of learner performance which	
	shall form an integral part of the transactional design of the	
	Online programs and shall be an input for maintaining the	
	quality of the programs and bridging the gaps, if any.	
9	Information regarding all the programmes recognised by	Yes
	the Commission.	
10	Data of year-wise and program-wise learner enrolment	Not Applicable
	details in respect of degrees and/or post-graduate diplomas	
	awarded.	
11	Complete information about 'e-Learning Material' including	Yes, Annexure
	name of the faculty who prepared it, when was it prepared	Part - VII
	and last updated for Online Programmes.	
12	A compilation of questions and answers under the head	Yes
	'Frequently Asked Questions' with the facility of online	
	Programmes. interaction with learners providing hyperlink	
	support for Online	
13	List of the 'Examination Centres' along withthe number of	Not Applicable
	learners in each centre, for Online programmes.	
14	Details of proctored examination in case of end semester	Yes
	examination or term endexamination of Online	
	programmes.	
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HEI-ID: HEI-Exempted-U-0856 Dayananda Sagar University TYPE of HEI: Private

15	Academic Calendar mentioning period of the admission	Not Applicable
	process along with the academic session, dates of	
	continuous and end semester examinations or term end	
	examinations, etc.	

Part - VIII: Admission and Fees

8.1 Compliance status of 'Admissions and Fees' - As per Regulations 14 of UGC (ODLProgrammes and Online Programmes) Regulations, 2020.

S.No.	Provision	Whether being complied Yes/No
	Enrolment of learners to the Higher Educational Institution, for	
	any reason whatsoever, in anticipation of grant of recognition for	
1	offering a programme in online mode, shall render the enrolment	Yes
	invalid.	
	A Higher Educational Institution shall, for admission in respect of	
	any programme in online mode, accept payment towards	
	admission fee and other fees and charges-	
	(a) as may be fixed by it and declared by it in the prospectus for	
	admission, and on the website of the Higher Educational	
	Institutions.	
2	(b) with a proper receipt in writing issued for such payment to	Yes
	the concerned learner admitted in such Higher Educational	
	Institutions.	
	(c) only by way of online transfer, bank draft or pay order	
	directly in favour of the Higher Educational	
	Institution.	
	It shall be mandatory for the Higher Educational Institution to	
3	upload the details of all kind of payment or fee paid by the	Yes
	learners on the website of the Higher Educational Institution.	

	The fee waiver and/or scholarship schemes for Scheduled Caste,	
	Scheduled Tribe, Persons with Disabilities category of learners	
	and students from deprived section of society shall be in	
	accordance with the instructions or orders issued by Central	
4	Government or State Government. Provided that a Higher	Yes
	Educational Institution shall not engage in commercialization of	
	education in any manner whatsoever, ands hall provide for	
	equity and access to all deserving learners.	
	Admission of learners to a Higher Educational Institution for a	
	programme in Online mode shall be offered in a transparent	
5	manner and made directly by the Head Quarters of the Higher	Yes
	Educational Institution which shall be solely responsible for final	
	approval relating to admissions or registration of learners.	
	Every Higher Educational Institution shall	
	(a) Record Aadhaar details or other Government identifier(s) of	
	Indian learner and Passport for an International Learner.	
	(b) Maintain the records of the entire process of selection of	
6	candidates, and preserve such records for a minimum period of	Yes
6	five years.	res
	(c) Exhibit such records as permissible under law on its website	
	and be liable to produce such record, whenever called upon to do	
	so by any statutory authority of the Government under any law	
	for the time being in force.	
	Every Higher Educational Institution shall publish, prior to the	
	date of commencement of admission to any of its programme in	
	Online mode, a prospectus (print and in e-form) containing the	
7	following for the purposes of informing those persons intending	Yes
	to seek admission to such Higher Educational Institutions and the	
	general public, namely, as mentioned at sr. no. '8(a)' to '8(k)'	
	below.	

	Each component of the fee, deposits and other charges payable by	
	the learners admitted to such Higher Educational Institutions for	
8 (a)	pursuing a programme in online mode, and the other terms and	Yes
	conditions of	
	such payment.	
	The percentage of tuition fee and other charges refundable to a	
	learner admitted in such Higher Educational Institutions in case	
0.43	such learner withdraws from such Higher Educational	W
8 (b)	Institutions before or after completion of programme of study	Yes
	and the time within, and the manner in, which such refund	
	shall be made to the learner.	
	The number of seats approved in respect of each programme of	
8 (c)	online mode, which shall be in consonance with the resources.	Yes
	The conditions of eligibility including the minimum age of a	
8 (d)	learner in a particular programme of study, where so specified by	Yes
	the Higher Educational Institution.	
	The minimum educational qualifications required for admission	
	in programme(s) specified by the Commission or relevant	
8 (e)	statutory authority or councils, or by the Higher Educational	Yes
	Institution, where no such qualifying standards have been	
	specified by any statutory authority.	
	The process of admission and selection of eligible candidates	
	applying for such admission, including all relevant information in	
8. (f)	regard to the details of test or examination for selecting such	Yes
	candidates for admission to each programme of study and the	
	amount of fee to be paid for the admission test.	
	Details of the teaching faculty, including therein the educational	
	qualifications and teaching experience of every member of its	
8. (g)	teaching faculty and also indicating therein whether such	Yes
	member is employed	
	on regular or contractual basis or any other.	
8. (h)	Pay and other emoluments payable for each category of teachers	Yes
J. (11)	and other employees.	103

	Information in regard to physical and academic infrastructure		
	and other facilities, including that of each of the learner support		
8. (i)	centers (for ODL programmes) and in particular the facilities	Not Applicable	
	accessible by learners on being admitted to the Higher		
	Educational Institution.		
	Broad outline of the syllabus specified by the appropriate		
8. (j)	statutory body or by higher educational institution, as the case	Yes	
	may be, for every programme of study.		
	Activity planner including all the academic activities to		
8. (k)	be carried out by the higher educational institution during the	Yes	
	academic sessions.		
	Higher Educational Institution shall publish information at sr. no.		
	'8' above on its website, and the attention of the prospective		
	learners and the general public shall be drawn to such		
9	publication on its website and Higher Educational Institution	Yes	
	admission prospectus and the admission process shall		
	necessarily be over within the time period mentioned in the		
	Commission Order.		
	No Higher Educational Institution shall, directly or indirectly,		
	demand or charge or accept, capitation fee or demand any		
10	donation, by way of consideration for admission to any seat or	Yes	
	seats in a programme of study conducted by it.		
	No person shall, directly or indirectly, offer or pay capitation fee		
	or give any donation, by way of consideration either in cash or		
11	kind or otherwise, for obtaining admission to any seat or seats in	Yes	
	a programme in Online mode offered by a Higher Education		
	Institution.		

custody, any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a person for the purpose of seeking admission in such Higher Educational Institution, shall refuse to return such degree, certificate award or other document with a LINK to induce or compel such person to pay any fee or fees in respect of any programme of study which such person does not intend to pursue or avail any facility in such Higher Educational Institution In case a learner, after having admitted to a Higher Educational Institution, for pursuing any programme in online mode subsequently withdraws from such Higher Educational Institution, no Higher Educational Institution in that case shall refuse to refund such percentage of fee deposited by such learner and within such time as notified by the Commission and mentioned in the prospectus of such Higher Educational Institution. No Higher Educational Institution shall, issue or publish- (a) Any advertisement for inducing learners for taking admission in the Higher Educational Institution, claiming to be recognized by the appropriate statutory authority or by the Commission where it is not so recognized. (b) Information, through advertisement or otherwise in respect of its infrastructure or its academic facilities or of its faculty or standard of instruction or academic or research performance, which the Higher Educational Institution, or person authorized to issue such advertisement on behalf of the Higher Educational Institution knows to be false or not based on facts or to be misleading.		No Higher Educational Institution, who has in its possession or	
by a person for the purpose of seeking admission in such Higher Educational Institution, shall refuse to return such degree, certificate award or other document with a LINK to induce or compel such person to pay any fee or fees in respect of any programme of study which such person does not intend to pursue or avail any facility in such Higher Educational Institution In case a learner, after having admitted to a Higher Educational Institution, for pursuing any programme in online mode subsequently withdraws from such Higher Educational Institution, no Higher Educational Institution in that case shall refuse to refund such percentage of fee deposited by such learner and within such time as notified by the Commission and mentioned in the prospectus of such Higher Educational Institution. No Higher Educational Institution shall, issue or publish- (a) Any advertisement for inducing learners for taking admission in the Higher Educational Institution, claiming to be recognized by the appropriate statutory authority or by the Commission where it is not so recognized. (b) Information, through advertisement or otherwise in respect of its infrastructure or its academic facilities or of its faculty or standard of instruction or academic or research performance, which the Higher Educational Institution, or person authorized to issue such advertisement on behalf of the Higher Educational Institution knows to be false or not based on facts or		custody, any document in the form of certificates of degree,	
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performance, which the Higher Educational Institution, or person authorized to issue such advertisement on behalf of the Higher Educational Institution knows to be false or not based on facts or	14	respect of its infrastructure or its academic facilities or of its	Yes
authorized to issue such advertisement on behalf of the Higher Educational Institution knows to be false or not based on facts or		faculty or standard of instruction or academic or research	
Educational Institution knows to be false or not based on facts or		performance, which the Higher Educational Institution, or person	
		authorized to issue such advertisement on behalf of the Higher	
to be misleading.		Educational Institution knows to be false or not based on facts or	
		to be misleading.	

8.2 Whether Higher Educational Institution provided the details of all International learners enrolled immediately after the beginning of the academic session to the Ministry of External Affairs, Ministry of Education and University Grants Commission:

Part - IX: Grievance Redressal Mechanism

9.1 Compliance status of 'Grievance Redressal Mechanism' – As per Annexure - X of UGC(ODL Programmes and Online Programmes) Regulations, 2020.

HEI shall mention the mechanism put into place along with brief details of grievances received and actions taken thereof. Also, mention that how the learners have been made aware about this mechanism.

- Various mechanisms are in place for Online Students to report and get their grievances redressed in a timely manner.
- Established clear grievance redressal policies and procedures.
- Offer grievance submission through portal, email, and live chat.
- Send instant acknowledgements with reference numbers.
- Quickly review and classify complaints.
- Use digital tools for tracking.
- Periodic Feedback surveys conducted to ensure the effectiveness of the process.
 (Annexure Part IX)

9.2 Details of Grievance Received

Numbers of Grievance Received	Numbers of Grievance Resolved	
<u>Nil</u>		

TYPE of HEI: Private

9.3 Complaint Handling Mechanism

HEI shall mention the mechanism adopted for Complaint Handling Mechanism Asper Regulations. Also, mention details of Nodal Officers.

The university has implemented a complaint resolution mechanism in accordance with the UGC (ODL Programmes and Online Programmes) Regulations, 2020and has made the information available on its website.

9.4 Details of Complaints Received from UGC (DEB)

Numbers of Complaints Received	Number of Complaints Resolved	Whether Complaint was resolved within the stipulated time i.e. 60 days? (yes/No)
Nil		

Part - X: Innovative and Best Practices

10.1 Innovations introduced during academic year

- Technology-Enabled Learning with advanced LMS interactive features. It includes video lectures, discussion forums, and gamified content.
- 24x7 Learner Support system for continuous help. Available through the student portal, email, and helpline.
- Academic Support Activities like Mock tests, Last Minute Revision (LMR) sessions, and virtual labs. To support learners in exam preparation and concept clarity.
- Digital Content Development Studios are established to create quality video lectures. Self Learning Materials (SLMs) will follow instructional design guidelines.
- Industry-Academic academic experts are involved. Their input supports curriculum validation and programme review.
- Quality Monitoring Framework with regular audits and feedback collection.
 These steps will ensure continuous quality improvement after student admissions begin.

10.2 Best Practices of the HEI

- Admission enrolment of students are completely online
- University follows a two stage Application verification system to grant admissions.
- University extends a single sign-on feature for learners to log in to their Student Portal, Learning Portal and e-Library .
- Self-help videos made available to students for accessing Admission Portal, Student Portal, Learning Portal, Online Examination Portal.

.0.3	Details of Job Fairs conducted by the HEI	
	Not Applicable	

TYPE of HEI: Private

Dayananda Sagar University

HEI-ID: HEI-Exempted-U-0856

TYPE of HEI: Private

DECLARATION

I hereby declare that the information given above and in the enclosed documents is true, correct and no material has been concealed therein. In case information provided is found to be contrary to the fact, it will result in cancellation of recognition to offer ODL Programmes, along with initiation of action as per provision of the UGC (ODL Programmes and online Programme Regulations, 2020 and its amendments.

Signature of the Director

Name: Dr. L. SENTHILKUMAR

Seal: Director - CDOE Dayananda Sagar University Bangalore

Date: 28-8-2025

Name: Dr. PUTTAMADAPPA C

Signature of the Registi

Registrar
Semayananda Sacar University
48/1, Hongasandra village
Garvabhavepalya, Kudlu Gate,
Hosur Main Road, Bengaluru-560 114

Date: 28/8/25